FOR IMMEDIATE RELEASE

Centrend names Anthony LaFlamme as service operations manager



Anthony LaFlamme
Service Operations Manager

STURBRIDGE, MA... Centrend, a Sturbridge, Massachusetts-based managed IT services and consulting firm, recently named Anthony LaFlamme as its new service operations manager.

In his new role, LaFlamme will oversee the design and implementation of client technology projects, including network implementations. He will also manage Centrend technicians, assign resources to projects and work with vendors on behalf of clients.

> "Anthony brings a strong technical background along with the ability to look at the bigger picture of what a client is trying to accomplish," said Paul LaFlamme, CEO of Centrend. "As technology becomes more complex and our services continue to expand, having Anthony oversee service operations will help us manage projects and resources while maintaining the level of responsiveness our clients expect."

LaFlamme joined Centrend in August. The position marks a return to the company for LaFlamme, who previously worked at Centrend as a technician.

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CENTREND / LEADERSHIP ANNOUNCEMENT

Anthony LaFlamme

> "One of the things I enjoy most is being able to take a large project from the initial idea through design and implementation and then see the difference it makes," said Anthony LaFlamme. "There's something very satisfying about mapping out a solution, putting it into place and seeing it work."

LaFlamme earned a bachelor's in business and information technology from Framingham State University in 2021 and a juris doctor from Suffolk University Law School in 2026. His legal education also complements his work with technology vendors and contracts.

LaFlamme will also be involved with Centrend's growing artificial intelligence practice. Centrend helps small and mid-sized businesses identify practical uses for AI while keeping security, data protection and human oversight in mind. Its AI services include strategy and readiness assessments, AI policies and guardrails, workflow automation and AI agents, Microsoft 365 Copilot readiness, employee training and ongoing support.

LaFlamme resides in Quincy, Massachusetts. In his spare time, he enjoys snowboarding, hiking, biking, golf and video games.

For more information on Centrend, visit www.centrend.com. For more information on Centrend's AI services, visit www.centrend.ai.

About Centrend

With offices in Sturbridge and Worcester, Massachusetts, Centrend has provided information technology managed services and consulting to businesses throughout New England since 2005. Centrend works with small and mid-sized businesses in industries including manufacturing, professional services, legal, nonprofit, construction, hospitality, real estate, finance and insurance.

Centrend's services include managed IT support, cybersecurity, network and cloud solutions, technology consulting and artificial intelligence services. Through its AI practice, Centrend helps businesses identify practical applications for AI, automate repetitive processes, establish policies and safeguards, prepare for Microsoft 365 Copilot and train employees to use AI safely and effectively.

For more information, visit www.centrend.com or www.centrend.ai.